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e-mail: returns@doopshop.com  
www.doopshop.com

Delivery Note #:	
Return #:	
Date:	

Customer information			
Name:		Phone:	
Email:		Postal Code:	
Address:		State/Country:	

## Please read carefully, it is important:

Check that your **return of product meets all of the following conditions**, before sending it back to us:

1. The material to be returned **must be unused** and in the same condition it was delivered: with all **original packaging intact, manuals and accessories**. It cannot be dirty or scratched.
2. **Return of customised material is not permitted.**
3. If the requested product to be refunded is not available, the customer can request to have his money back. In such case, the amount paid for the product less the cost of shipping will be refunded.
4. Shipping charges, both outbound and return, will be paid by the customer, unless there was a mistake made by DoopShop. DoopShop will not be liable for the returns caused by products advice or sizes recommendations.
5. **Shipments will be accepted only through carriers** like: Seur, MRW, Nacex, DHL, etc. We decline any responsibility for returns sent by ordinary mail.
6. **A package in which a stamp or seal is stuck directly on the box or the original product packaging will not be accepted.**
7. Write **the RETURN NUMBER on the outside of the package** and place this return form inside.

OBSERVATIONS ON RETURN OR EXCHANGE

CUSTOMER SIGNATURE